

QUALITY POLICY



INTRODUCTION

CAPS provides a wide range of industrial air compressors and power generation solutions, including centrifugal blowers, compressed air dryers, pressure vessels and industrial generators. This includes straightforward supply and installs to turn-key projects that require design consultation, project management and manufacturing. CAPS has nine branches nationwide, to provide solutions to a broad range of clients including mining, construction, medical and automotive sectors.

POLICY STATEMENT

It is the policy of this company to operate our business in a manner that consistently meets or exceeds the quality standards set by our stakeholders. To achieve this, we are committed to continuous improvement of our operations and the products and services provided by our company.

AIMS AND OBJECTIVES

CAPS has developed a Strategic Plan with 3 key strategies:

- **Grow Market Share**
- **Operational Excellence**
- **Be Safe & Engaged**

Each of these strategies has clear measurable Objectives and Enabling initiatives

RESPONSIBILITIES

We, as a company will:

- Implement a quality management system that complies with ISO9001:2015 and ensures it is effectively and consistently implemented
- Comply with all relevant regulatory requirements
- train all workers and contractors to identify areas where improvement can be achieved
- remove wasted and non-value added steps and time in our processes where feasible
- strive to ensure that customer and stakeholder satisfaction is achieved at all times, and in all things, and
- support the adoption of appropriate quality systems and management principles in order that all stakeholders benefit from this commitment to quality.

Workers are expected to:

- assist and cooperate in ensuring that this policy is followed, and
- actively participate in the adherence of this company to the achievement of the goals and objectives of this policy.

COMMITMENT

I am personally committed to quality management and our Quality Management System and expect all employees join me as we strive to continually improve our systems and processes.

A handwritten signature in black ink, appearing to read 'Tony Halls'.

Tony Halls
Chief Executive Officer