



CAIPS

CARE

**Diagnostic & Maintenance
Service Program**

COMPLETE AIR & POWER SOLUTIONS

CAPS Australia is a leading provider of power generation, compressed air and gas generation solutions, boasting an extensive portfolio of products and brands.

WHO IS CAPS AUSTRALIA?

- More than **four decades of experience** in the Australian market.
- **10 branches** around Australia with **over 200 employees**.
- **60 service technicians** covering the full national footprint, with a **24/7 service** offering.
- A vast inventory of **spare parts**.
- The flexibility to search globally for the best products and technologies that serve the **Australian market's needs**.
- World-renowned partner brands such as Ingersoll Rand, AIRMAN, Mitsubishi Generator Series and more.
- Custom design, engineering, manufacturing, supply and service.
- Operating under an ISO 9001 accredited quality system.



WHO DO WE SERVE?

- Mining
- Manufacturing
- Industrial
- Commercial
- Data centres
- Public and private utilities
- Waste & water treatment plants

GLOBAL NETWORKS

BACKED BY LOCAL KNOWLEDGE & EXPERIENCE

Founded in Western Australia in 1980, CAPS joined the Ingersoll Rand family in 2024. Ingersoll Rand is a global market leader offering a broad range of innovative and mission-critical air, fluid, energy, and medical technologies, enhancing industrial productivity and efficiency. By utilising quality products with proven reliability where and when they are needed, CAPS' extensive range of industrial equipment features world-renowned brands and means customers have full access to the latest technology, suited to Australian operating environments.

INTRODUCING CAPS

CAPS Care takes care of your equipment, allowing you to focus on optimising your operation while ensuring it runs smoothly.

It consists of a range of diagnostic and service maintenance programs. Each program delivers specific features, from extended warranty and scheduled maintenance to providing a consistent supply of parts, as they're required. Each programs puts your operation in a position to succeed, because when you succeed, we do too.

Depending on your needs, CAPS Care offers four types of programs:

PACKAGE

Total extended warranty coverage for new equipment. Scheduled maintenance, and uses predictive analytics to prevent production disruptions.

PLANNED

Extended air-end warranty for new Ingersoll Rand Equipment. Provides predictable maintenance, diagnostics, and detects early problems.

PARTS

A parts only offering that gives you access to genuine OEM parts and can either be automated shipments or a reminder plan.

PERFORMANCE

Enjoy predictable maintenance, diagnostics, and access to CAPS Insights for early problem detection.

POWER

Scheduled maintenance for generators, with ongoing diagnostics and access to CAPS Insights for early problem detection.



OPTIMISE YOUR EQUIPMENT

CAPS Care delivers increased reliability, improves efficiency, reduces operational expenses and minimises risks.

PACKAGE CARE

Provides comprehensive coverage for your newly purchased Ingersoll Rand equipment, transferring the operational maintenance risk to CAPS. We are responsible for scheduled air compressor maintenance and breakdowns, as well as using predictive analytics and analytical tools to help prevent unexpected interruptions in your operation. Package Care is a fully comprehensive extended warranty, at a fixed price.

PLANNED CARE

Delivers service coverage on new Ingersoll Rand equipment, with an extended air-end warranty. It includes predictable and on-time air compressor maintenance services, that are planned and at a fixed price. With diagnostics to catch and address potential problems before they occur, Planned Care ensures your operations continue to run smoothly.



MAXIMISE YOUR OPERATION



PARTS **CARE**

Provides access to receive genuine OEM parts, at preferred pricing for your routine air compressor maintenance requirements. This agreement includes either automated shipments or reminders to ensure you have met your requirements to keep your compressor operating efficiently. Oil analysis, diagnostics, and air compressor repair service are also available as needed.

PERFORMANCE **CARE**

A diagnostic and maintenance service program for all of CAPS' equipment, Performance Care can look after other air based equipment you may have related to CAPS' fields of expertise. The program covers compressed air equipment, including compressors, blowers and more. Helping reduce your operating costs, and maintaining or increasing your operational reliability, it includes routine inspections, condition monitoring and diagnostics that can identify potential problems before they impact you.

POWER **CARE**

A specialised service program for power generation equipment, Power CARE delivers reliability maintenance to support your operational certainty. Incorporating the range of CAPS delivered power generation equipment, plus other existing power generation assets, Power CARE helps reduce your operating costs by ensuring your equipment is maintained and performing at its peak efficiency. Power CARE includes routine inspections, scheduled maintenance, condition monitoring, load bank testing and diagnostics that can identify potential problems before they impact you.

If you would like further details on the CAPS Care types and how they can keep your operation running optimally. Please reach out to our expert team.

SPARE PARTS

With our extensive network of ten branches and regional service locations Australia wide. This places us in the same timezone and state as you, giving you access to a complete range of spare parts and accessories to help you get the most out of your industrial equipment.

From the metro area through to a remote mine-site, we have you covered with experts located near you. We can deliver your part or parts promptly, and in some cases, it can be organised for pickup.

CAPS dedicated sales team can guide you through the process to ensure the right goods are delivered and received in a seamless fashion.



LOCAL SUPPORT



PREVENTATIVE MAINTENANCE

We can provide inspections, condition monitoring and the use of sophisticated diagnostic equipment to identify any potential problems before they impact you.

HIGHLY TRAINED TECHNICIANS

If something unexpected happens, an expert is only a call away.

With their knowledge continually being updated, it equips them with the knowledge to fix your air compressor or generator first time, every time.

Whether you have one unit or have complex systems with multiple pieces of equipment, our technicians will give you the advice you need to ensure continuous operation.

Every minute wasted waiting for answers costs you profit, so CAPS offers technical support over the phone 24/7, with experts and spare parts located in our branches all around Australia.

SAFETY COMPLIANCE

Safety is a core value of CAPS and our goal is to never put people, plant or the environment at risk. You can be confident that our technicians will be completely compliant to any site specific safety requirements you have.

ENGINEERING EXCELLENCE

CAPS' industry experience means the team can accurately assess your needs and provide the right power generation and air solutions. We only recommend equipment that delivers proven performance and utilises the latest technologies.

We understand that reliability is crucial - that's why CAPS can custom engineer anything, anywhere, to relevant specifications, in required timeframes and in adherence to Australian industry standards.



EXPERIENCED & DELIVERING QUALITY

Drawing upon our expertise and global partners, we have worked closely with many customers to design and deliver complex project packages.

We're very proud of our unrivalled project experience and capability to manage all aspects of the end-to-end design as well as the engineering, supply, installation and commissioning.

Our access to the widest portfolio of leading global brands and unlimited options allows us to offer precision engineered, robust and rugged industrial solutions that meet your technical, quality and documentation requirements. This is overseen by our in-house engineering department and testing facility, certified ISO9001:2015 quality assurance system.

ECOPLANT

MAKES YOUR ASSETS SMARTER

EcoPlant is an advanced controls platform that integrates with your compressed air system to increase energy efficiency and reduce factory downtime. Cut your energy costs with complete cloud-based system monitoring, enhanced by dynamic controls logic and compatible with all OEM compressed air technologies and brands.



SOLVING YOUR AIR AND POWER CHALLENGES

10 BRANCHES SERVICING ALL OF AUSTRALIA



Inquiries: 1800 800 878

Service & 24/7 Support: 1800 802 697

Website: caps.com.au

Shop: capsshop.com.au

Email: info@caps.com.au

BRANCH LOCATIONS

PERTH (HEAD OFFICE) | KALGOORLIE | DARWIN | MACKAY | BRISBANE | NEWCASTLE | SYDNEY |
LAUNCESTON | MELBOURNE | ADELAIDE |

